

Post Secondary Education Complaints by State

NOTE: This list includes contact information for all 50 states and the District of Columbia. It should not be construed as informative of which agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorneys General Offices, will accept complaints regardless of whether an institution is required to be licensed in that state.

ALABAMA

Alabama Commission on Higher Education
Telephone: (334) 242-2211
Fax: (334) 242-0268

State Portal Complaint Agency:
<https://www.ache.edu>

ALASKA

Alaska Commission on Postsecondary Education
Telephone: (907) 465-2962
Fax: (907) 465-5316

State Portal Complaint Agency:
<https://acpe.alaska.gov/ConsumerProtection>

ARIZONA

Arizona State Board Private Postsecondary Education
Telephone: (602) 542-5709
Fax: (602) 542-1253

State Portal Complaint Agency:
<https://ppse.az.gov/content/student-complaint-procedure>

ARKANSAS

Arkansas Department of Higher Education
Telephone: (501) 371-2000

State Portal Complaint Agency:
<https://adhe.edu/students-parents/student-grievance-form>

CALIFORNIA

Bureau for Private Post-Secondary Education
Telephone: (916) 431-6959
Fax: (916) 263-1895

State Portal Complaint Agency:
https://www.dca.ca.gov/consumers/complaints/oos_students.shtml

COLORADO

Colorado Department of Higher Education
Telephone: (303) 866-2723
Fax: (303) 866-4266

State Portal Complaint Agency:
<https://higher.ed.colorado.gov/>

CONNECTICUT

Connecticut Board of Regents for Higher Education
Telephone: (860) 947-1801

State Portal Complaint Agency:
<https://www.ohe.ct.gov/StudentComplaints.shtml>

DELAWARE

Delaware Department of Education
Telephone: (302) 735-4000
Fax: (302) 739-4654

State Portal Complaint Agency:
<https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/>

DISTRICT OF COLUMBIA

Education Licensure Commission
Telephone: (202) 727-6436

State Portal Complaint Agency:
<https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints>

FLORIDA

Florida Department of Education
Telephone: (850) 245-0505
Fax: (850) 245-9667

State Portal Complaint Agency:

<https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.stml>

GEORGIA

Nonpublic Postsecondary Education Commission
Telephone: (770) 414-3300
Fax: (770) 414-3309

State Portal Complaint Agency:

<https://gnpec.georgia.gov/student-resources/complaints-against-institution>

HAWAII

Department of Commerce and Consumer Affairs
Telephone: (808) 933-0910
Fax: (808) 933-8845

State Portal Complaint Agency:

<http://cca.hawaii.gov/hpeap/student-complaint-process/>

IDAHO

Idaho Board of Education
Telephone: (208) 334-2270
Fax: (208) 334-2632

State Portal Complaint Agency:

<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

ILLINOIS

Illinois Board of Higher Education
Telephone: (217) 782-2551
Fax: (317) 233-4219

State Portal Complaint Agency:

<http://complaints.ibhe.org/>

INDIANA

Indiana Commission for Higher Education
Telephone: (317) 232-1320
Fax: (317) 233-4219

State Portal Complaint Agency:
<https://www.in.gov/che/student-complaints/>

IOWA

Iowa Department of Education
Telephone: (515) 281-5294

State Portal Complaint Agency:
<https://educate.iowa.gov/higher-ed/student-complaints>

KANSAS

Kansas Board of Regents
Telephone: (785) 296-4917
Fax: (785) 296-7052

State Portal Complaint Agency:
https://www.kansasregents.org/students/university_student_complaints

KENTUCKY

Kentucky Council on Postsecondary Education
Telephone: (502) 573-1555
Fax: (502) 573-1535

State Portal Complaint Agency:
http://cpe.ky.gov/campuses/consumer_complaint.html

LOUISIANA

Louisiana Board of Regents
Telephone: (225) 342-4253
Fax: (225) 342-9318

State Portal Complaint Agency:
<https://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Process.pdf>

MAINE

Maine Department of Education
Telephone: (207) 624-6600
Fax: (207) 624-6700

State Portal Complaint Agency:

<https://www.maine.gov/doe/sites/maine.gov.doe/files/2023-08/SARA%20Complaint%20Form%20%28Updated%2018%20AUG%202023%29.pdf>

MARYLAND

Maryland Higher Education Commission
Telephone: (410) 260-4500
Fax: (800) 974-0203

State Portal Complaint Agency:

https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx

MASSACHUSETTS

Massachusetts Board of Higher Education
Telephone: (617) 994-6950
Fax: (617) 727-0955

State Portal Complaint Agency:

<https://www.mass.edu/forstufam/complaints/complaints.asp>

MICHIGAN

Dept. of Energy, Labor & Economic Growth
Telephone: (517) 373-1820
Fax: (517) 373-2129

State Portal Complaint Agency:

https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-Secondary_Complaint_Instructions_FINAL_08172023.pdf?rev=fabcd847affa4ccc97e1d70af8cd280c&hash=C73147436111AB986CBE49019BB152BE

MINNESOTA

Minnesota Office of Higher Education
Telephone: (651) 642-0567
Fax: (651) 642-0675

State Portal Complaint Agency:
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

MISSISSIPPI

Mississippi Commission on College Accreditation
Telephone: (601) 432-6198
Fax: (601) 432-6225

State Portal Complaint Agency:
<https://www.mississippi.edu/mcca-overview>

MISSOURI

Missouri Department of Higher Education
Telephone: (573) 751-2361
Fax: (573) 751-6635

State Portal Complaint Agency:
<https://dhewd.mo.gov/higher-education/state-authorization-reciprocity-agreement>

MONTANA

Montana University System
Telephone: (406) 444-6570

State Portal Complaint Agency:
<https://www.mus.edu/MUS-Statement-of-Complaint-Process.html>

NEBRASKA

Coordinating Commission for Postsecondary Education
Telephone: (702) 486-7330
Fax: (702) 486-7340

State Portal Complaint Agency:
<https://ccpe.nebraska.gov/student-complaint-form>

NEVADA

Nevada System of Higher Education
Telephone: (775) 784-4901
Fax: (770) 784-1127

State Portal Complaint Agency:
https://nshe.nevada.edu/wp-content/uploads/Academic-Affairs/SARA_Complaint_Resolution_Form_Rev_Protected.pdf

NEW HAMPSHIRE

New Hampshire Postsecondary Education Commission
Telephone: (603) 271-3494

State Portal Complaint Agency:
<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

NEW JERSEY

Office of the Secretary of Higher Education
Telephone: (609) 292-4310
Fax: (609) 292-7225

State Portal Complaint Agency:
<https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

NEW MEXICO

New Mexico Higher Education Department
Telephone: (505) 476-8400
Fax: (505) 476-8453

State Portal Complaint Agency:
<https://hed.nm.gov/students-parents/student-complaints>

NEW YORK

New York State Education Department
Telephone: (518) 474-3852

State Portal Complaint Agency:
<http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university>

NORTH CAROLINA

University of North Carolina System Office
Telephone: (919) 962-4550

State Portal Complaint Agency:
<https://www.northcarolina.edu/post-secondary-education-complaints/>

NORTH DAKOTA

North Dakota State Board for Career & Technical Education
Telephone: (701) 328-3180
Fax: (701) 328-1255

State Portal Complaint Agency:
https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf

OHIO

Ohio State Board of Career Colleges and Schools
Telephone: (614) 466-2752
Fax: (614) 466-2219

State Portal Complaint Agency:
<https://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

OKLAHOMA

Oklahoma Department of Career and Schools Technology Education
Telephone: (405) 743-5167

State Portal Complaint Agency:
<https://oklahoma.gov/careertech/policies/comments-or-complaints.html>

OREGON

Higher Education Coordinating Commission
Telephone: (503) 400-4759

State Portal Complaint Agency:
<https://www.oregon.gov/highered/access/pages/student-complaints.aspx>

PENNSYLVANIA

Pennsylvania Department of Education
Telephone: (717) 783-6137
Fax: (717) 783-6139

State Portal Complaint Agency:

<https://www.pa.gov/content/dam/copapwp-pagov/en/education/documents/instruction/postsecondary-adult/college-and-career-education/higher%20education%20complaint%20form.pdf>

RHODE ISLAND

Rhode Island Office of Post Secondary Commissioner
Telephone: (401) 736-1100

State Portal Complaint Agency:

<https://riopc.edu/policies/student-complaint-procedures/>

SOUTH CAROLINA

South Carolina Commission on Higher Education
Telephone: (803) 737-2260
Fax: (803) 737-2297

State Portal Complaint Agency:

https://che.sc.gov/sites/che/files/Documents/Institutions%20and%20Educators/Complaint_Procedures_and_Form.pdf

SOUTH DAKOTA

South Dakota Board of Regents
Telephone: (605) 773-3455

State Portal Complaint Agency:

<https://tdx.sdbor.edu/TDClient/33/Portal/Home/?ID=50219c42-9f6a-45de-82ad-cad22e4afa9b>

TENNESSEE

Tennessee Higher Education Commission
Telephone: (615) 741-3605
Fax: (615) 741-6230

State Portal Complaint Agency:

<https://www.tn.gov/thec/for-institutions/postsecondary-state-authorization/request-for-complaint-review.html>

TEXAS

Texas Higher Education Coordinating Board
Telephone: (512) 427-6101

State Portal Complaint Agency:

<https://www.highered.texas.gov/student-complaints/>

UTAH

Utah Division of Consumer Protection
Telephone: (801) 530-6601
Fax: (801) 530-6001

State Portal Complaint Agency:

<https://services.dcp.utah.gov/s/>

VERMONT

Vermont Agency of Education
Telephone: (802) 828-6430

State Portal Complaint Agency:

<https://education.vermont.gov/student-support/vermont-special-education/resources-for-families/dispute-resolution>

VIRGINIA

State Council of Higher Education for Virginia
Telephone: (804) 371-2285
Fax: (804) 225-2604

State Portal Complaint Agency:

<https://www.schev.edu/students/resources/student-complaints>

WASHINGTON

Washington Student Achievement Council
Telephone: (360) 753-7869

State Portal Complaint Agency:
<https://wsac.wa.gov/student-complaints>

WEST VIRGINIA

West Virginia Higher Education Policy Commission
Telephone: (304) 558-2101
Fax: (304) 558-1011

State Portal Complaint Agency:
<https://www.wvhepc.edu/>

WISCONSIN

Wisconsin Educational Approval Program
Telephone: (608) 266-1996

State Portal Complaint Agency:
<https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx>

WYOMING

Wyoming Community College Commission
Telephone: (307) 777-7763

State Portal Complaint Agency:
<https://communitycolleges.wy.edu/state-authorization-reciprocity-agreement-sara>